



MONICA R. CONNORS

EDUCATION

Master's of Social Work, Springfield College
Bachelor of Arts, University of Massachusetts

AREAS OF EXPERTISE

HSR 101 Introduction to Human Services
HSR 106 Interviewing and Counseling
HSR 110 Youth Development Practice
HSR 111 Youth Development Connections
HSR 140 Intake and Assessment
HSR 202 Case Management

PROFESSIONAL EXPERIENCE

Middlesex Hospital, Middletown, CT
Clinician, Emergency Department

Casey Family Services, Hartford, CT
Clinical Social Worker, Family Reunification Program

Faulkner Hospital, Boston, MA
Triage Coordinator, Department of Psychiatry

The Department of Youth Services, Metro Area Office, Boston, MA
Site Director, Somerville Day Reporting Center

The Department of Youth Services, Western Area Office, Springfield, MA
Coordinator of Training
Youth Service Caseworker II

Boston Emergency Services Team, Boston, MA
Crisis Clinician

Psychiatric Crisis Service, Springfield, MA
Crisis Clinician

The Key Program Inc., Alternatives for Youth, Springfield, MA
Residential Caseworker
Outreach Caseworker

CONTRIBUTIONS to the PROFESSION

Certified Trainer, National Institute of Corrections
Trauma De-briefer, The Trauma Institute

Participated and presented at many conferences at local and state levels.