



ABBY ALTER

EDUCATION

Master's of Public Administration, Robert F. Wagner Graduate
School of Public Service, New York University
Bachelor of Science, Accounting and Business, SUNY At Albany

AREAS OF EXPERTISE

HSR 101 Introduction to Human Services
HSR 105 Community Organization and Advocacy
HSR 121 Topics in Nonprofit Management
HSR 210 Introduction to Research in Human Services
PHIL 105 Ethics, Values and Cultural Competence in Human
Services
ENG 210 Grant Writing and Business Communication

PROFESSIONAL EXPERIENCE

Office of the Child Advocate, CT

United Healthcare of New York, Inc., New York
Manager, Government Programs

The Community Service Society of New York, New York
Managed Care Consumer Assistance Program, Manager of
Training and Education

Medicaid Managed Care Education Project
Deputy Director

CONTRIBUTIONS to the PROFESSION

Publications: APHA peer reviewed presentation, November 1997,
November 1998:

“Educating Medicaid Consumers of Managed Care”. November 1999

"Consumer Involvement in Medicaid Managed Care Education Across the United States."

American Journal of Public Health, "Using Public Media to Teach Medicaid Recipients about Managed Care," January 2000, vol. 90, No.1

Adjunct Faculty at Robert F. Wagner Graduate School of Public Service, 2002-03

Advisory Board member to Hospital for Special Surgery, Managed Care V.O.I.C.E.S. 1999-2000