

## Navigating Student Behaviors

As faculty and staff members, you are often the first to notice when a student is in distress. It is important that your concerns are documented and followed up on by the appropriate Goodwin University resource providers.

- If you are working with a student in distress:
- Be aware of the location of the nearest telephone, either a campus phone or your cell phone.
  - If a student is causing a disruption to the classroom or office environment but does not pose a threat:
    - Ask the student to leave the room.
    - Discuss the situation with the student and address the inappropriate behavior.
- If the situation presents an immediate threat, call 911.

**Emergency – Imminent Threat or Harm**  
 If a student is causing a disruption to the classroom or office environment, is displaying **very unusual behavior**, including but not limited to, **dangerous verbal or physical threats, active threats of suicide.**



**Potential Harm to Self or Others**  
**DIAL 911**

**Mental Health Consultation**  
**Case Manager:**  
**Bobbie Chakraborty, LMFTA**  
[bchakraborty@goodwin.edu](mailto:bchakraborty@goodwin.edu)  
 860-913-2089

**Counselors:**

<b>Lisa Mooney, LMFT</b>	<b>Mari Sullivan, LCSW</b>
<a href="mailto:lmooney@goodwin.edu">lmooney@goodwin.edu</a>	<a href="mailto:msullivan@goodwin.edu">msullivan@goodwin.edu</a>
860-913-2159	860-727-6925

*If Counselor Center staff are unavailable, contact Security.*

**Support After 5pm**  
**Campus Security:** 860-913-2100 or x5555  
**211 Connecticut:** 2-1-1

**Notification of Administration**  
 Provost: 860-727-6991  
 Dean of Students: 860-913-2043

**Complete and File an Incident Report:**  
[goodwin.edu/forms/incident-report/](http://goodwin.edu/forms/incident-report/)

**Non-Emergency – No Imminent Threat or Harm**  
 If faculty or staff had knowledge or observes behavior of a student who is **troubled, confused, irritable, lacks motivation/concentration, demonstrating bizarre behavior, or indirect references to suicide.**



**Referral to Student Care Team**  
 Danni Millett, M.Ed.  
 Assistant Dean of Student Affairs  
 860-913-2149 or [dmillett@goodwin.edu](mailto:dmillett@goodwin.edu)

**Consultation or Questions**  
 Counseling: 860-913-2159 or 860-727-6295  
 Title IX Coordinator: 860-913-2207  
 AccessAbility Coordinator: 860-727-6718  
 Academic Advising: [goodwin.edu/academic-advising](http://goodwin.edu/academic-advising)

**Complete and File an Incident Report:**  
[goodwin.edu/forms/incident-report/](http://goodwin.edu/forms/incident-report/)

**Additional Resources**  
 IT: 860-727-6743  
 Case Manager: 860-913-2268  
 Student Affairs Suite: 860-913-2043  
 Title IX and Equity Compliance: 860-727-6741

***\*Green and blue columns correlate to green and blue columns on page 2\****

The Student Care Team is a multidisciplinary team set up to assist faculty and staff to help identify and work with students in distress. For more information regarding the Student Care Team, contact Danni Millett, Assistant Dean of Student Affairs at 860-913-2149 or [dmillett@goodwin.edu](mailto:dmillett@goodwin.edu)

## Navigating Student Behaviors

The Student Care Team is often called to help faculty and staff better understand the difference between disruptive and dangerous behaviors. Below is a list of common behaviors that can be differentiated, although overlap may occur. This model provides a framework to help educate the difference between behavioral management and more serious and dangerous behaviors. *\*Green and blue columns correlate to green and blue columns on page 1\**

### Frustrating Behaviors

Frustrating behaviors are the most common type of behavior. They may not be disruptive or concerning but can cause discomfort in others.

Staring

Not picking up on social cues

Standing within others' personal space

Contacting an office multiple times

Phone Use (calls, texts, social media)

Involving parents/attorneys in situations

Frequent interruption

Asking irrelevant questions

Eating or drinking without permission

Working on non-class materials

Not completing homework/unprepared

For **unresolved classroom behavior issues**, work with the program director to address concerns.  
For **concerns regarding student well-being**, contact Danni Millett.

### Disruptive Behaviors

Disruptive behaviors will have a significant effect on the classroom, office, or campus environment, but may not appear to be an immediate threat.

Misuse of technology

Inappropriate or revealing clothing

Crosstalk or side conversations

Persistent interruptions

Poor personal hygiene

Excessive interaction with an office

Yelling/Excessively Loud

Arguing grades after professor redirect

Refusing to leave or cooperate

### Refer these behaviors to Student Care Team

Danni Millett, M.Ed.  
Assistant Dean of Student Affairs  
860-913-2149 or [dmillett@goodwin.edu](mailto:dmillett@goodwin.edu)

### Dangerous Behaviors

These behaviors indicate possible violence or cause concern that should be addressed quickly and by someone with appropriate training.

Racist or otherwise fixated thoughts

Bullying behavior

Direct threats

Prolonged non-verbal passive aggression

Alcohol or substance use

Self-injurious behavior

Harassing/Stalking behavior

Physical assault

Sudden and dramatic change in personality

Psychotic, delusional, or rambling speech

Objectifying language that depersonalizes

### Complete and File an Incident Report:

[goodwin.edu/forms/incident-report/](http://goodwin.edu/forms/incident-report/)